

Customer Feedback Form



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Your candid evaluation of our services is invaluable and much appreciated. eComp is working to improve our quality of service to keep pace with your needs on a world-class distribution level. We would appreciate your time in completing our survey form below at your earliest convenience. Fax to: 508-861-0113. Thank you.

Company: _____

Point of Contact: _____

Phone: _____ Email: _____

eComp Customer Survey

On a scale of 1 to 5 where 1 represents "Extremely Dissatisfied" and 5 represents "Extremely Satisfied"

Poor ————— Good ————— Excellent

	1	2	3	4	5
1. How would you rate your level of overall satisfaction with eComp as a supplier?	1	2	3	4	5
2. How would you rate our Customer Service?	1	2	3	4	5
3. How would you rate Stock Inventory?	1	2	3	4	5
4. How would you rate Quality of Product?	1	2	3	4	5
5. How would you rate Order Accuracy?	1	2	3	4	5
6. How would you rate Communication?	1	2	3	4	5

Additional Comments:

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